

# **Grand Canyon Trip Information Packet** 8-Night Motorized Trip

Thank you for choosing Tour West! We are delighted to share the Colorado River and the famed Grand Canyon with you. On this trip you will cover the entire length of the Grand Canyon and experience the unparalleled excitement, serenity, and beauty that rafting in the Grand Canyon has to offer.

This information packet is for all passengers taking our 8-night motorized trip through the Grand Canyon. The 8-night trip covers the entire length of the Grand Canyon beginning at Lee's Ferry and ending at Lake Mead. **This trip is a combination of our 6-night upper and our 3-night lower trips. Some of our passengers will helicopter out of the canyon after 6 days and a new group of people will come in for the last 2 days of the trip.** If you are on a different trip, please contact our office so we can send you the proper packet.

Please **carefully read this information packet** as it will answer many of the questions you will have about your trip. Keep this information packet as it will also be a guide to you as you prepare and pack for your trip.

In this packet you will find the following sections:

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## **Check List of Items to Complete Before Trip:**

- o Submit your Deposit -we recommend you purchase travel insurance within 14 days.
- o Fill Out Registration and Risk forms online.
- o 90 days prior to trip submit final payment, you will get a reminder prior to due date.
- Read Information packet as it answers lots of questions!
- o Gather items needed for your trip.
- o Contact us with any questions or concerns about your rafting trip.
- Watch for final trip confirmation email 2 weeks prior to your trip

## **Itinerary** All times listed are for the **Pacific Time Zone**

- **Day One:** Your trip meets in **Page, AZ.** You will spend the first night at the Days Inn. Your motel accommodations are included in your package. Please let us know your preferred accommodations on your passenger information form.
  - You will meet your guide for an orientation meeting at **8:00 p.m.** This meeting is held by the outdoor pool. At the orientation meeting you will receive some of the gear you will use on the river such as a dry bag which you will load your personal bag into. You are on your own for your dinner this night and breakfast the next morning. There is a light continental breakfast served at the Days Inn.
- **Day Two-Day Six:** At 8:00am a van provided by Last Mile Transportation/Bar Ten Transportation will pick you up in front of the motel in the morning and transport you to Lee's Ferry where you will meet your guides and launch on your river trip. At Lee's Ferry you will be given a boat and safety orientation by your guides that will include how and where to sit on the rafts, how to hold on, and safety precautions while on the river and in camp.
- From there you will start your adventure through the Grand Canyon. Each day you will run exciting rapids such as Hance, Granite, Hermit & Crystal, explore unique side canyons such as Elves Chasm, Deer Creek and Redwall Cavern. Your guides will prepare well balanced, delicious meals, interpret some of the history and geology of the Canyon. Each night you will sleep on cots under the stars along the beaches of the river. Tents are provided if you prefer but we recommend sleeping under the stars.
- **Day Seven-Day Eight (Exchange Day):** This morning the guests who are only staying for the 6-night trip will board a helicopter and fly out of the canyon. A new group of people will helicopter in for the last two nights of the trip.
- **Day Nine:** After breakfast you will load a Jetboat which will take you across a flat section of the Colorado River to Pearce Ferry Boat Ramp, on Lake Mead. You will then board a bus for your transfer back to the Las Vegas Harry Reid International Airport. You should arrive at the airport at approximately 2:00 p.m. **Please do not book any departure flights before 4:00 p.m. this day!**

## **Typical Day**

A typical day on the river will include rafting for a few hours at a time, stopping for scenic side-canyon hikes, a stop for lunch, and lots of fun, laughter, learning, and excitement in between.

After a full day on the river, you will arrive in camp between 4-5 pm. We ask all able hands to create a "fire line" to help unload the rafts. Your help in passing the gear on and off the boat is greatly appreciated and can help you to really feel a part of the whole river experience. For those with physical restrictions or limitations this activity is optional.

The first evening in camp your guide will give a demonstration of how to easily assemble the cots you will be sleeping on and will be available if you need any additional help in setting those up. Tour West provides cots, tents (generally only used in case of rain), sleeping bags, sheets, camp chairs, and water-proof gear bags for all of our guest.

While you relay and take in the heautiful surroundings, your guides will prepare dinner. Every night is different but the

While you relax and take in the beautiful surroundings, your guides will prepare dinner. Every night is different but the menu may include fajitas, BBQ chicken with rice and veggies, pasta night, steak and sautéed mushrooms & onions, and other fresh and scrumptious meals.

At night you will relax on a cot under a vast canopy of stars as the fresh air and rhythm of the river lull you to sleep. Each morning your guides will prepare a hearty breakfast. You will have a chance to enjoy eating before returning to your campsite to take down your cot and pack up your belongings into a dry bag. After bringing your bag down to the boats, guest participate in the fire line once again and then you are off on another adventure filled day.

## **Dietary Restrictions**

If you have any special dietary requirements, please include them in your registration. Due to limited space and the nature of our buffet style meal service, we are unable to accommodate extreme dietary needs such as Kosher and Vegan. We can accommodate Vegetarian, Gluten Free, Dairy Free Diets. For more information, please see our website.

Severe Allergies are taken very seriously. Thoroughly describe your allergies and symptoms on your registration. Please be aware this is a wilderness setting and emergency response times are delayed due to the setting. If you have concerns, please contact our office. We do ask those with severe allergies to bring 2 epi-pens on your trip.

# **Rafting & Camping with Tour West**

Whether you have been rafting and camping for years or this is your first experience, Tour West makes it easy. All you need to do is bring your personal items in a soft-sided duffle bag and we will provide the rest. We supply:

- Motel accommodations the first night of your trip
- Transportation to the river
- Boats
- Life Jackets of special whitewater design
- Meals all meals on the river starting with lunch the first day and ending with breakfast the last morning.
- Camping toilet facilities, toilet paper, and supplies
- Beverages unlimited water & Gatorade all day. Coffee, tea & hot chocolate in the morning.
- First Aid Kit
- Sleeping Bag with sheet
- Comfortable sleeping pad
- Cot
- Tent
- Waterproof bag –16"X 33" 108 liters--to put your personal duffel bag into during the trip
- Small day use dry bag --9.5"X 20" 22 liters-- (accessible at all times) for personal articles and camera
- let boat across Lake Mead
- Bus transfer from Lake Mead back to Harry Reid International Airport in Las Vegas at the end of your trip

**Toilet Facilities:** Tour West uses a portable toilet and hand wash system that is set up in camp each day in a secluded location that assures privacy. The toilet is available shortly after you pull into camp until you leave the following day. An orientation concerning the toilet facilities will be given to you at the beginning of your trip by your guides.

## **Physical Recommendations**

A river trip is a participatory experience and requires each guest to be reasonably self-sufficient. Please consider carefully any medical or health conditions that would endanger yourself, or others on the trip, or diminish the enjoyment of a wilderness adventure. Minimum recommendations to participate include:

- Being able to firmly grip ropes or handhold provided while running the rapids
- Enough agility to climb on and off the rafts—this could be as much as a 2–3-foot reach sometimes on wet or slippery conditions. Guides can give a hand if needed, just ask.
- Fit into our Class V lifejacket (max 58" chest) required by the National Park Service.
- Ability to navigate some uneven terrain on hikes and in camp.
- Ability to tolerate prolonged exposure to environmental conditions & temperatures

Our principal objective is for you and your fellow guest to have a safe, enjoyable and fulfilling experience. If you have any questions about river rafting and the inherent risks, please contact our office.

## Weather

We always hope for good weather and usually we get it but you should be prepared for cooler weather and storms. The following chart shows averages in the inner Grand Canyon from April through October. Children and some adults tend to get colder in the warmer summer months and need to be prepared for this possibility.

Temperature & Precipitation	Apr	May	Iune	Jul	Aug	Sept	Oct
Mean Max Temperature	83	93	104	107	103	96	84
Mean Min. Temperature	56	63	73	77	75	70	58
Precipitation (inches)	.47	.36	.30	.84	1.4	.97	.65

## Your Health on the River

Your health and safety are always our top priority. As you travel to and from the river, we ask you to take all precautions to help prevent the spread of any possible virus. Some of the CDC recommendations as you travel include: wash your hands with soap and water or with hand sanitizer with at least 60% alcohol, avoid touching your eyes, nose or mouth with unwashed hands, cover your mouth and nose with sleeve (not your hands) when you cough or sneeze, avoid contact with people who are sick. Please visit the CDC website for more information on how to prevent spreading viruses. https://wwwnc.cdc.gov/travel/page/resources-for-travelers

If you do show signs of illness as you travel, we ask that you please let your guides know asap so they can take proper precautions to help you and prevent spreading to others.

## **Pre-Trip Travel Information**

Your trip meets in Page, Arizona. There are several options for getting there. The following options are not included in your trip price.

### **OPTION 1: Driving to Page (Not Recommended for This Trip)**

Page is located in the northern end of Arizona on Highway 89. Page is 281 miles from Las Vegas and from Phoenix it is 273 miles. While you are on the river trip you may park your car at the Days Inn while you are on the trip. This is not a secured parking lot. Tour West is not responsible for those who choose to park their cars in this lot. As your trip will end in Las Vegas, if you choose this option, you will be on your own to get back to your car.

#### OPTION 2: Taking a van shuttle from Las Vegas to Page (Recommended)

Bar 10 Transportation Services provides a van shuttle (with a 4-person minimum) from Las Vegas to Page. In order to book this option, you can contact them directly at 1-435-628-4010 for meeting times, locations, etc. Tour West does not coordinate any of the logistics for this option so please be sure you have received all of the information you need for this from Bar 10.

### **OPTION 3: Charter Flight from Las Vegas to Page (Recommended)**

Most people prefer to fly into Las Vegas and transfer to Page via charter plane. We have arranged for charter services through the Bar Ten Transportation Services in conjunction with Grand Canyon Airline. There is a 10-passenger minimum for this flight. We try to combine this with the rest of our guests. This flight is not included in your tour cost. Call our office for current pricing and scheduling.

For those of you taking this flight please plan on arriving in Las Vegas no later than **1:00 p.m**. the scheduled date of your trip. This will give you enough time to pick up your luggage and check-in for your flight by 1:30 p.m.

To meet for this flight please go to the information booth outside the one baggage claim area at Harry Reid airport. The baggage claim area is in Terminal 1. Approximately 20 feet from the booth is a set of escalators with a sign above them reading, "Level Zero" please proceed down the escalator to level zero and out the door to where the shuttle buses are and locate the bus. Your shuttle bus will be there to meet you between **1:30- 1:45 p.m. pacific time**. The shuttle bus will have logos that say Grand Canyon Airlines, Grand Canyon Helicopter, Scenic, and Papillion and should be located either at or near spot 16. You will board the bus and then be shuttled you to the Boulder City airport. From there you will board a plane your flight for Page. If for any reason the shuttle bus is not at level zero by 2:00 p.m. to meet you, please call Bar 10 transportation Services at 1-435-628-4010 or call our office at 1-800-453-9107. If it is a weekend and the office is closed you will find the contact numbers of who to call. **Please note: the FAA requires anyone who is 18 + years to present photo ID for this flight.** The air crafts used: 19 passenger Twin Otter and 9 passenger Cessna Caravan aircraft

Upon arrival in Page, you will be shuttled to the hotel through Bar Ten Transportation/Last Mile Transportation. You will meet your guides and the rest of the group at orientation meeting at 8:00 pm near the outdoor pool.

# **Post-Trip Travel Information**

The river portion of your trip will end at on Lake Mead. After breakfast you will get on your rafts for a short time until a jet boat arrives. You will board the jet boat and take a short ride to the Pearce Ferry Boat Ramp, on Lake Mead. You will then board a bus for your transfer back to the Las Vegas Harry Reid Airport. If anyone has stored luggage with Grand Canyon Air the bus will make a quick stop at the Boulder Airport to pick that up. Please let the bus driver know when you board the bus you need to stop in Boulder for luggage. You should arrive at the Harry Reid Airport at approximately 2:00 p.m. **Please do not book any departure flights before 4:00 p.m. this day!** 

Please be aware that at Tour West we do our very best to schedule your transportation needs into and out of a remote area where transportation options can be limited. While the transportation companies we contract with to provide these services are in general reliable and on time, there are occasions when our passengers will experience delays. While these delays are beyond our control, we will always do our best to help you get where you need to be in the quickest and safest way possible.

# **Preparing your Gear**

Every person who travels with us is different and has different needs. We do our best to provide the most comprehensive list for what most people need on the river, but you will have to use your judgement on some things. Please remember this is a wilderness setting and our packing list is as comprehensive as possible. If you have any questions about the packing list, please call us!

## **Packing List**

The following list suggests items you should bring for your trip. When packing please keep in mind that:

- 1. You must limit your gear to 25 pounds (this is required by the flight & helicopter company).
- 2. Your bag should be a soft side duffle bag that is approximately 12"x13"x24" in order to fit in our 16"x33" dry bag we provide you. Our sleeping bag will also fit inside this waterproof bag.

## **CLOTHING ITEMS** —all items are strongly encouraged to prepare you for a wilderness experience.

## Water clarity can vary from clear to silty. Clothing can become discolored. Please pack accordingly.

- Two-piece rain suit (Not just for rainstorms. Quality rain gear offers protection against cold water when running rapids—especially early in the morning.)
- o 3-4 swimsuits (2-piece swimsuit and quick-drying shorts or sports bra and short recommended for women.)
- o 3-4 quick-drying shirts (at least 1 long sleeve)
- o 2 pair of lightweight pants/shorts.
- o 2 pair socks. Helpful to cover feet sun
- 1 lightweight quick-drying hoodie (for sun protection)
- o 1 pair quick-drying pants (for sun protection)
- Underwear
- o Comfortable lounge-wear for wearing around camp and for sleeping
- o 1 sarong or other wrap-around (for sun protection and to keep cool) highly recommended.
- Lightweight fleece top
- 2 pair, sturdy water sandals or multi-sport shoe that can get wet with good tread and support for hikes (Keen, Teva's, or Chaco's are examples). It is wise to consider a back-up pair of sandals or shoes in case of damage.
- Comfortable footwear for camp (some guest prefers flip flops or other light weight tennis shoes)
- Hat for sun protection with string or hat clip
- Comfortable lounge-wear for camping and sleeping
- o Gloves for protection while gripping straps on raft. Cycling or weight lifting style gloves work great.

### **COOL WEATHER ITEMS (April, early May & September Trips)**

## Children and some adults tend to get colder and may need these items in the warmer summer months.

- o Neoprene socks-also great for sun protection
- Beanie
- Mid-weight fleece jacket
- Lightweight long underwear for sleeping

### **PERSONAL ITEMS**

- Personal hygiene products (baby wipes, deodorant, razor, small mirror, feminine hygiene products)
- Small Hand Sanitizer
- o Plenty of sunscreen, SPF 30+ (spray cans strongly discouraged)
- Sunscreen lip balm with SPF
- Plenty of after-sun moisturizing body/foot lotion and aloe vera. It's dry and you will use a lot!
- o Soap and shampoo in small bottles. Leave in conditioner for long hair.
- o Insulated water bottle with strap or carabineer
- o Small towel and wash cloth
- o Tooth brush & toothpaste
- Small pack of tissues or wet towelettes
- o Ziploc bags for storing wet items or keeping things dry
- o Small headlamp or flashlight with extra batteries
- o Bandana
- Sunglasses with safety strap and back-up pair
- Camera with waterproof case (phone is great but no service)
- o Small travel pillow
- Medication if needed (cool storage is available)
- All guest 18 or older mush have photo ID available for trip flights
- Major credit card in case of evacuation or for souvenirs
- Cash for gratuities
- 2 or 3 Large 3"-4" carabineers (for clipping day-use bags and water bottles to ropes) quality matters (\$10-\$15 each)

### **OPTIONAL PERSONAL ITEMS:**

- $\circ$  A few clothespins and rope for drying clothing at camp
- Small back-pack for hikes
- Plastic bag for dirty or wet clothing,
- o Mile-by-mile river guide book & other books
- Hiking sticks
- o Playing cards or other free-time games
- o Journal, notebook, pen

## **General Information**

**BEVERAGES:** We provide cold gatorade and water all day long on the boat and in camp in the evening. If you wish to have any other drinks (soda, juices, alcohol, etc.) you must supply your own. Hard liquor should be in plastic containers. Soda, beer, and any additional drinks must be in aluminum cans **(NO GLASS)**. Your beverages will be stowed away by the guides during the day and available to you in the evenings. You may want to mark your cans on the top with a permanent marker. You can purchase beer, wine, and soda and hard liquor in Page.

**VALUABLES:** You will want to have photo ID, a major credit card, and cash for gratuities. All other valuables and jewelry should be left at home or in a safe location.

**GRATUITIES:** It is customary upon receiving a satisfactory trip to tip the river crew. It is an acknowledgement of a job well done and greatly appreciated by members of the crew. If you feel a tip is in order, the average runs between 10%-12%. You may leave it with the trip leader and he/she will distribute is among the crew.

**LUGGAGE STORAGE:** The best option if you are staying in Las Vegas before or after your trip is to see if your hotel will store your luggage for you. If you are taking the charter flight from Las Vegas to Page additional luggage can be stored with Grand Canyon Airlines for a fee. You will be shuttled from Harry Reid Airport to Boulder, NV where you will be able to leave your luggage. At the end of your trip please tell your shuttle bus driver to stop in Boulder so you can pick up your luggage before you are shuttled back to Harry Reid Airport. You cannot leave any luggage with us in Page as we have no facilities to store it in, or to have it brought to meet you at the end of the trip.

**CAMERAS & VIDEOS:** We encourage you to bring your cameras with you on your trip of a lifetime! Please keep in mind there is a lot of water and sand and you will need to properly protect your camera. If you bring a phone as your camera, we recommend a waterproof case similar to these at Seawag. www.seawagusa.com. If you bring a DSLR we recommend you bring them in a pelican case with a few carabiners to secure it to the raft. Also plan on bringing a portable power bank and a charger as we do not have a way to recharge your cameras. You are welcome to bring a Go Pro Camera. Please make sure you bring a strap for it! Drones are not allowed in the National Parks.

**FISHING** – You may bring a small collapsible fishing rod. You can fish from the shore but not while the boat is underway. You would be fishing mainly for trout. Arizona residents must have an Arizona fishing license. Out of state passenger can purchase a short-term license at https://license.azgfd.com or call Arizona Fish & Game at 602-942-3000 You can also purchase a license at Walmart across the street from the Days Inn.

**NATIONAL PARK ENTRANCE FEE**—Each person on our trip 15 years or older will be charged a National Park Entrance Fee. If you have a golden eagle or golden age passport, please let our office know before your trip so we can deduct this fee.

**REGISTRATION FORM** – We require that each passenger taking our trip fill out a registration form. This gives us more information on how to better serve you while you are traveling with us. Please make sure to include on this form if there are any special physical or medical conditions, we should be aware of. A link to this form is emailed to you when you book.

**ACKNOWLEDGEMENT OF RISK FORM-**We require that each passenger sign an acknowledgement of risk form. Anyone under 18 must also have the signature of their parent or legal guardian.

**CANCELLATION POLICY** – Deposits are non-refundable. Cancellations received between 31 and 60 days prior to departure forfeit one half the tour cost. Cancellations between 30 days and the day of your trip lose the entire tour cost. No shows lose entire tour cost. We are firm with this policy and suggest you purchase cancellation insurance. This would help reimburse you in the event of illness or other unforeseen reasons for cancellations. Forms are available in our office or from your travel agent. This cancellation policy applies per person.

**EMERGENCY INFORMATION** – You may call us 1-800-453-9107 anytime. After-hours or on weekends our message will give you the numbers you can contact. Please be aware that getting an emergency message to a guest on our river trips, even in the event of a death in the family, is difficult and may not be possible. The Grand Canyon Park's policy is not to allow the use of helicopters to remove river guests for this type of emergency. Please give our toll-free number to family members and have them call us if there is an emergency while you are on the river.

# **Frequently Asked Questions**

### 1. Who will our guides be?

Tour West feels that we have the best guides in the business. Our guides are all whitewater qualified with an average of fifteen years and hundreds of miles of river experience. Each guide is an accomplished outdoors person with wilderness first responder training a background in natural history and the ability to make each river trip special and memorable.

### 2. Where and when will I get my river and camping equipment?

Your waterproof duffle bag, small day use dry bag, sleeping bag, sleeping pad, sheet, small water-resistant bag and cup will be available when you meet your guide at orientation the first night. Your cot and tent will be available at the first night's camp. We recommend you only set up a tent if there is a threat of rain. Nothing beats sleeping under the stars!

### 3. What items will I have access to during the day?

Every morning your waterproof duffle bag containing your sleeping gear and clothing will be loaded on the boat and packed away for the day. Your small water-resistant bag is used to store any of the items that you will need to get to during the day, such as sun screen, hat, camera, water bottle, etc.

### 4. What is the menu like?

We take pride in offering well-rounded meals that are very appetizing with sufficient quantities for everyone. Breakfast items include many traditional favorites from pancakes to omelets, fresh fruits and juices. Lunches are a favorite for many with a variety of deli meats and cheeses, salads, chips and cookies. At the end of the day, you are ready for a hardy meal expertly prepared under a western sky. You'll have fresh salads, chicken, steak, side dishes, and of course, desserts. All meals include water and gatorade to drink.

NOTE: If you have a special diet or allergies, please inform us of your specific needs so that we can determine how to best accommodate you.

### 5. Where will I bathe?

Some campsites have great beaches for bathing while others don't so we encourage you to bring baby wipes or face wipes. Leave in conditioner is helpful with longer hair. Lotion is also great after a bath as the air is extremely dry. Although the water in the side streams is generally warmer and it may be tempting to bathe there, soap is strictly prohibited and only allowed in the main river. We do not recommend you bring solar showers they are difficult to store & use on the river.

### 6. Why is the water so cold?

The river water is released from Glen Canyon Dam on Lake Powell. When the lake is deep the water is approximately 50 degrees. However, due to the lake being low we have begun experiencing warmer water temperatures up to 65.

#### 7. What about bugs and snakes?

The Grand Canyon is a very friendly place to camp. Mosquitoes and flying insects are not generally a problem. Snakes and scorpions are seldom seen. Most trips will have the thrill of seeing Desert Big Horn Sheep and a varieties of canyon birds.

### 8. Can we expect rain?

We never know for sure when it will rain, so even if you are taking a mid-summer trip be sure to bring a two-piece rain suit! Ponchos are not recommended. You can also look up current weather conditions on our website.

### 9. What are the toilet facilities like on a river trip?

During the day, all urine must go directly into the river. Which means squatting/standing near the river's edge or wading in. There will be pit stops during the day, but if you have to go tell the guide so they can find a good place to pull over. There is a wonderful new device available for women to use in wilderness settings to urinate. Check it out and if you are comfortable, we highly recommend it along with women who have suggested using them on river trips: It is called the <a href="https://www.thepstyle.com/">https://www.thepstyle.com/</a> Available on amazon. If you need to poop during the day, the guides have a portable toilet system. Each evening, we set up a camp toilet for solid waste, while urine continues to go into the river. At the hand wash station, we have a "key" so you aren't disturbed while using the toilet. The guides will explain the details of the sanitation and bathroom procedures in greater detail during on-river orientation.

For women who may be on their period while on your river trip, it's helpful to plan ahead and pack for the unexpected. If you will be using tampons, bring a 'Go with Your Flow Pack' or several Ziploc bags and plenty of baby wipes. Make sure you keep these supplies handy during the day, in your provided day dry bag. When you change during the day, you can wrap the trash in a baby wipe, put that in a Ziploc and dispose of it in the boat trash system. As you will get wet a lot on your river trip, using pads is not recommended.

## **MAPS/BOOKS**

Below is a list of books about the wonders and history of the Grand Canyon. The Belknap Guide book along with other gear for your trip is available on our website at www.twriver.com

1. Grand Canyon River Guide (waterproof mile by mile map) HIGHLY RECOMMENDED

Author: Buz Belknap

2. The Exploration of the Colorado River and its Canyons

Author: John Wesley Powell

3. Introduction to the Grand Canyon Geology

Author: Trinkle Jones

4. River Runners of the Grand Canyon—The human story of the Colorado River (VIDEO OR DVD) To order call: 1-800-580-6863 or write Don Briggs Film & Video PO Box 788 Sausalito, CA 94966

Help protect future commercial rafting trips in the Grand Canyon by visiting the following website: www.gcriverrunners.com

#### SPECIAL NOTE-IMPORTANT

Tour West, together with selling agents, acts only in the capacity of agent for customers in all matters pertaining to hotel accommodations, sightseeing tours, and transportation whether by railroad, motor car, steamship, boat, airplane, or any other means, and as such is not responsible for any damage expense or inconvenience caused by late train, plane, or ship arrivals or departures, or by any change of schedule or other condition nor from any loss, injury or damage to any person or property from any cause whatsoever, The right is reserved to alter the sequence of sightseeing in any of these tours. Tour West is proud of its efforts to ensure the safety and enjoyment of our passengers. We feel that our customers are safer with us that they are traveling to and from the river. However, no outdoor activity is without the possibility of unforeseen hazards. It is important that each Tour West passenger recognize that there is an element of risk in any adventure or activity associated with the outdoors. Each passenger must be fully aware of the risks and the elements of cold river water, and or loss or damage to personal property. Knowing of the inherent risks, dangers, and rigors of river running, each passenger must decide if he/she is desirous and capable of participating in the river trip experience. For questions about river rafting and the inherent risks please contact our office. Even though losses rarely occur, we recommend that passengers have their own travel insurance to protect personal items. It is also recommended that you have your own health and accident insurance. Each passenger will be required to sign an acknowledgment of risk form prior to the trip.

Due to limited availability, the National Park Service restricts recreational boating opportunities on the Colorado River within Grand Canyon National Park to one trip per year per individual. Because of this regulation, Tour West cannot accept a reservation from any individual who has or will participate in any other full or partial canyon commercial or non-commercial river trip within the same calendar year. If you have already completed or have plans to participate in any other Grand Canyon River trip this year and would like to go again, please wait until next year or sometime thereafter to book you next trip. Grand Canyon National Park's one-trip-per-year rule is strictly enforced.

